

Madeline B. Mangan

Madeline B. Mangan was named Director of the Taxpayer Services Division by Commissioner Douglas J. MacGinnitie effective February 10, 2011. She joined the Department of Revenue in 1992 and has worked in the Compliance Division as a Revenue Agent, the Training Unit, the Processing Center and Motor Fuel Tax Unit. From 1995 to 1999 she worked as the Manager of Centralized Taxpayer Accounting in the Taxpayer Accounting Division. She was appointed in 1999 to Taxpayer Advocate for the Department where she has served for the last eleven and one half years. In addition, for the last six years she has worked closely with the Governor's Office of Customer Service on the Governor's Customer Service and Great State to Serve initiatives.

Prior to joining the Department, Madeline worked for the IBM Corporation where she retired with 25 years of service; a portion of this time was spent in a management capacity. She attended Armstrong State University in Savannah.